

# Appendix A

## Other Nominations

### *Province – Newfoundland and Labrador*

*Contact Name: Debbie Sue Martin - Director of Mental Health Services*

*Telephone: (709) 729-3658*

#### *Mental Health Crisis Centre*

This 18-month pilot project (June, 1996 to December, 1997) was jointly planned and operated by the Department of Health, St. John's Health Care Corporation, Community Health – St. John's and consumers. It is a 24 hour, 7 days a week crisis service which provides in-person and telephone intervention.

#### *Blomidon Place*

Blomidon Place is a regional community mental health service for children and adolescents up to 18 years of age. The service provides information, consultation and direct service and co-locates services and programs from the departments of Health, Education, Justice and Social Services.

#### *The Patient/Consumer Advisory Council (P/CAC)*

The Council was established in 1995 in response to complaints from consumers of psychiatric services offered primarily by the provincial psychiatric hospital, Waterford. P/CAC is comprised of more than 85% consumers and has focused on individual and system advocacy.

### *Province – Nova Scotia*

*Contact Name: Dr. John Campbell - Mental Health Planner*

*Telephone: (902) 424-7933*

#### *Clinical Case Management Service*

This is a comprehensive clinical case management program offering psychosocial rehabilitation to persons with long-term psychiatric illness in a semi-rural area of Nova Scotia.

*Beacon Program*

Beacon Program provides case management services to clients with major mental illness living in a variety of settings. The program operates with a multi-disciplinary Community Rehabilitation Team. The Program Manager and Team leader have become trainers in psychosocial rehabilitation with the support of the Nova Scotia Department of Health and the assistance of the Brockville Psychiatric Hospital.

*Province – Ontario*

*Contact Name: Leslie Nanos - Director of Policy, Finance & MIS for Mental Health Programs & Services Group*  
*Telephone: (416) 327-7585*

*Community Investment Fund*

The purpose of this Fund announced in December 1994 by the Minister of Health was to enhance and build the necessary community supports and services for individuals with severe mental illness/severe mental health problems in preparation for the anticipated reductions in inpatient care. Proposals for program development in the four priority areas – case management, crisis response, housing and consumer and family initiatives were solicited and successful program proposals have been funded. Funding allocations to the six health planning regions were based on such factors as population base, per capita mental health expenditures and provincial psychiatric hospitals, and plans for program changes.

*Province – Manitoba*

*Contact Name: Neil Koop - Acting Director, Mental Health Branch*  
*Telephone: (204) 945-5085*

*Addressing Critical Flaws in the Organization and Delivery of Mental Health Services*

This system-wide or umbrella strategy describes Manitoba Health's attempts to reform the mental health service system through an extensive consultation process which identified the needs and existing problems and led to a framework for planning. The Reform has resulted in the implementation of most of the identified core services for every region of the province through a redistribution of resources from institutional/medical services and from urban centres.

*Consumer Involvement in Mental Health Reform*

One of the key principles of Reform has been the inclusion of consumers in every stage of the planning, development and delivery of mental health services. The goal of the province is to reach one third representation of consumers and family members on all committees and planning groups. Consumer representation, consumer employment, empowerment, self-

help supports and consumer-run initiatives are all parts of the strategy to involve consumers in mental health reform.

#### *Assertive Community Treatment/Case Management*

Case management programs based on the psychosocial rehabilitation model of service delivery are located in Winnipeg, Brandon and other areas of the province. The programs employ the team-based approach similar to the Assertive Community Treatment model.

#### *Vocational and other Services*

The province operates an Employment Support Program for individuals with severe and persistent mental illness. The program is functioning with 10 staff in areas of the province outside of Winnipeg. In Winnipeg there are non-government organizations providing supported employment services to this population.

#### *Province – Saskatchewan*

*Contact Name: Karen Gibbons - Director of Programs, Community Care Branch*

*Telephone: (306) 787- 3236*

#### *Psychiatric Rehabilitation Program*

This program is a specialized service available to individuals with long-term mental illness. Services consist of medical treatment, case management, social/recreational opportunities, residential services, pre-vocational and vocational programs, self-help, family supports, shared management services for seniors, and crisis response. The program has been in place in the various service areas of the District health Boards since the late 1980s.

#### *Saskatchewan Hospital, North Battleford*

This hospital serves as a specialized rehabilitation hospital for individuals who require an intensive psychiatric rehabilitation program. It also provides forensic services to Corrections Canada and to those found to be not criminally responsible due to a mental illness.

#### *Province – Alberta*

*Contact Name: Yvonne Collinson, Project Manager, Policy Development, Alberta Health*

*Telephone: (403) 427-8091*

#### *Consumers Involvement in Planning Mental Health Reform*

This is a system-wide strategy designed to ensure that consumers are involved in mental health reform in a meaningful way. Consumers serve on the Provincial Mental Health

Advisory Board and on a Consumer Advisory Committee which has representation from all regions of the province and which reports directly to the Board.

*Provincial Mental Health Advisory Board: Telepsychiatry Pilot Project*

This strategy is used by the Board and the four Regional Health Authorities as a device to improve mental health care. Telepsychiatry is essentially psychiatry practised using video conferencing technology which provides interactive audio and visual communication between psychiatrists at Alberta Hospital Ponoka and a client at one of five remote sites.

*Project Blue Eagle- Forensic Rehabilitation Program*

This project is a joint effort involving Alberta Hospital Edmonton, TELUS (the telephone company in Alberta) and Edmonton Public Schools. Since 1992, the TELUS sponsored project has been enhancing the quality of life for mentally and physically challenged individuals in the province by donating personal computers, software, training and ongoing support to the schools.

*Mobile Crisis Team*

The Edmonton Mobile Mental Health Crisis Team provides 24 hours a day service to persons experiencing mental health crises in the community. Access is through a distress phone line. The service is community-based and operated through a non-profit community organization.

*Province – British Columbia*

*Contact Name: Bill Douglas - Director of The Adult Mental Health Service Division*

*Telephone: (250) 952-1608*

*Riverview Replacement Project*

This is a ten-year project, formally begun in 1992/93, to replace Riverview Hospital which is B.C.'s central psychiatric hospital with community care and support services. In the first four years approximately 200 patients have been transferred to community care along with \$13.2 million in annual funding.

*EMHS/Police Liaison*

This involves an active partnership between the Mental Health Division and the police throughout the province to enable effective interventions for the mentally ill with whom police have contact. The Emergency Mental Health Service (EMHS) is a regional program serving a population of 300,000 and including 5 municipal police forces, the RCMP and military police.

### *Elderly Outreach Service - Victoria, BC*

The Elderly Outreach Program (EOS), established in 1989, provides comprehensive, coordinated, and prompt interdisciplinary assessment, consultation, short-term treatment and education to individuals over the age of 64 in the Capital region who are experiencing mental health problems. EOS also provides these services to professional and non-professional caregivers and family members.

### *Adolescent Crisis Response Program*

The Adolescent Crisis Response Program (ACRP), a regional, interministerial program established in 1993 has been providing crisis assessment, crisis intervention, short-term follow-up and referral services to adolescents aged 12-18 years in their home community. In addition to direct services the ACRP also provides clinical consultation to community professionals, hospitals and families.

### *British Columbia Mental Health Partnership Program*

This program provides training and consultation in areas that provide relevant skills and knowledge to empower people with mental illness and their families to make or influence decisions that will improve the quality of their lives. The partnership program has a balanced involvement of stakeholders, consumers, family members, community, professionals and government.

### *Supported Independent Living Program*

The supported independent living program provides community living with support services and rent subsidies to persons with serious mental illness and allows them to live in housing of their choice.